

## Technology and Gamification in English Language Learning *Tecnología y Gamificación en el Aprendizaje del Idioma Inglés*

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### ABSTRACT

This study analyzes the use of technology and gamification as innovative strategies to enhance English language learning across various educational contexts. Through a qualitative-descriptive methodology that included interviews, classroom observations, and document analysis, the research shows how digital platforms and game-based dynamics increase student motivation, engagement, and performance in foreign language acquisition. Tools such as Quizlet, Kahoot!, Duolingo, and Classcraft promote playful, interactive, and student-centered learning when applied with solid pedagogical foundations. It was found that teachers' digital competence and understanding of gamification directly impact the effectiveness of these strategies. Well-trained educators successfully integrate gamified activities that foster collaboration, critical thinking, and improvement of language skills. Furthermore, gamification supports more inclusive attention to individual differences through personalized tasks and positive reinforcement. However, challenges such as time management, technological dependency, and the need for specific training in gamified activity design were also identified. The study concludes that, with planned implementation, technology and gamification can transform English language teaching into a dynamic, motivating, and meaningful learning experience for students.

**KEYWORDS:** Educational technology, gamification, English language learning, pedagogical innovation, digital competencies.

### RESUMEN

Este estudio analiza el uso de la tecnología y la gamificación como estrategias innovadoras para potenciar el aprendizaje del idioma inglés en diversos contextos educativos. Mediante una metodología cualitativa-descriptiva que incluyó entrevistas, observaciones en el aula y análisis documental, la investigación evidencia cómo las plataformas digitales y las dinámicas de juego aumentan la motivación, la participación y el rendimiento de los estudiantes en el aprendizaje de una lengua extranjera. Herramientas como Quizlet, ¡Kahoot!, Duolingo y Classcraft promueven un aprendizaje lúdico, interactivo y centrado en el estudiante cuando se aplican con fundamentos pedagógicos sólidos. Se constató que la competencia digital docente y la comprensión de la gamificación impactan directamente en la efectividad de estas estrategias. Los educadores capacitados logran integrar actividades gamificadas que favorecen la colaboración, el pensamiento crítico y la mejora de las habilidades lingüísticas. Además, la gamificación permite una atención más inclusiva a las diferencias individuales, gracias a la personalización de tareas y el refuerzo positivo. No obstante, también se identificaron retos como la gestión del tiempo, la dependencia tecnológica y la necesidad de formación específica en diseño de actividades gamificadas. El estudio concluye que, con una implementación planificada, la tecnología y la gamificación pueden transformar la enseñanza del inglés en una experiencia dinámica, motivadora y significativa para los estudiantes.

**PALABRAS CLAVE:** Tecnología educativa, gamificación, aprendizaje de inglés, innovación pedagógica, competencias digitales

## INTRODUCTION

In recent years, the integration of technology in education has revolutionized how languages are taught and learned. English, as a global language, has particularly benefited from technological innovations that offer new ways to engage students and enhance their skills. Digital platforms and applications provide interactive environments where learners can practice reading, writing, listening, and speaking in a dynamic and flexible manner. This shift from traditional methods to technology-enhanced learning responds to the need for education systems to adapt to the demands of the 21st century. Students are no longer passive recipients of knowledge; they are active participants in their learning processes. The effective use of technology can foster greater autonomy, motivation, and collaboration among learners. In this context, gamification has emerged as a powerful strategy that combines technology with the motivational principles of games. This combination transforms language learning into a more enjoyable, engaging, and goal-oriented experience for students (Abdeen & Albiladi, 2021).

Gamification refers to the application of game elements and design techniques in non-game contexts to motivate and increase user engagement. In the educational field, it involves the use of points, badges, levels, challenges, and rewards to enhance learning experiences. When applied to English language learning, gamification can create a sense of competition, achievement, and progress that sustains student interest over time. Platforms like Kahoot! Quizlet, and Duolingo have successfully incorporated these elements, allowing learners to interact with content in ways that are fun yet academically purposeful. The motivation triggered by gamification often leads to increased effort and persistence, crucial factors in mastering a second language. Moreover, gamified environments offer immediate feedback, allowing students to recognize their mistakes and correct them in real time. This feedback loop is essential for language acquisition, where practice and timely correction are key to improvement.

Technology also supports the personalization of learning, a feature that is particularly valuable in language education. Through adaptive platforms, students can engage with content that matches their proficiency level, learning style, and pace. Gamified applications often integrate adaptive learning algorithms that adjust the difficulty of tasks based on student performance. This customization helps maintain an optimal level of challenge, preventing boredom and frustration. Personalization also fosters greater learner autonomy, as students can choose when, how, and what they want to practice. In English language learning, this means targeting specific skills such as vocabulary building, grammar accuracy, pronunciation, or comprehension. Personalized pathways make the learning experience

more meaningful and effective, especially in diverse classrooms where students have varied backgrounds, needs, and goals.

Another critical advantage of technology and gamification is their ability to foster collaboration among students. Language learning thrives on interaction and communication, and digital tools provide new ways for learners to connect and practice together. Applications that allow for multiplayer quizzes, collaborative writing, or shared challenges encourage students to work as teams, exchange knowledge, and support each other's progress. In virtual classrooms, forums, chat rooms, and collaborative documents enable learners to engage in authentic language use while building a sense of community. Gamified group activities, such as completing missions or reaching team milestones, strengthen peer relationships and social skills. These collaborative experiences simulate real-life communication contexts, thus preparing students to use English effectively in diverse situations beyond the classroom (Akbarani & Pamungkas, 2024).

However, integrating technology and gamification into English language teaching is not without challenges. One major concern is ensuring that the use of technology aligns with clear pedagogical objectives. Without thoughtful planning, digital tools can become mere distractions rather than instruments for meaningful learning. Teachers must carefully select and design gamified activities that genuinely support language acquisition goals. They must balance game mechanics with instructional strategies to ensure that fun does not outweigh educational value. Additionally, over-reliance on extrinsic rewards such as points and badges can undermine intrinsic motivation if not managed properly. Educators need to foster a learning environment where curiosity, personal growth, and the joy of mastering a new language remain central.

Teacher training is another crucial factor for the successful integration of technology and gamification. Many educators face difficulties when it comes to selecting, implementing, and adapting digital tools to their specific teaching contexts. Professional development programs must therefore focus not only on technical skills but also on pedagogical approaches that maximize the benefits of technology-enhanced learning. Teachers need to understand how gamification principles operate, how to integrate them into lesson planning, and how to assess student progress within gamified environments. By strengthening their digital competencies, teachers can become facilitators of active, personalized, and effective English language learning. Ongoing support and collaborative learning communities among teachers can further enhance innovation and best practices in this area.

Access to technology also remains a barrier that cannot be overlooked. While many educational institutions are increasingly investing in digital resources, disparities persist, especially in underprivileged areas. Lack of access to devices, reliable internet connections, or updated software

can hinder the equitable implementation of technology-driven learning. Therefore, ensuring digital inclusion must be part of any strategy aimed at promoting technology and gamification in language education. Schools and policymakers must prioritize investments that close the digital divide and provide all students with the opportunity to benefit from modern educational tools. Only by guaranteeing access can we ensure that technology and gamification contribute to reducing, rather than widening, educational inequalities (Waluyo, 2024).

Another point of consideration is student well-being in digitally enriched learning environments. Prolonged exposure to screens and gamified competition can lead to fatigue, anxiety, or even disengagement if not properly managed. Teachers must design balanced learning experiences that combine digital interaction with offline activities, reflective practices, and social-emotional learning. It is essential to cultivate a healthy relationship with technology, where students develop self-regulation skills and awareness of their digital habits. Encouraging breaks, promoting mindfulness activities, and designing tasks that involve physical movement or creativity outside of the digital realm are strategies that can enhance overall well-being. In this way, technology and gamification can be harnessed as tools for holistic development rather than sources of stress (Alomair & Hammami, 2024).

The role of student feedback is equally important in refining the use of technology and gamification. Students are the primary users of these tools, and their insights can provide valuable information about what motivates them, what challenges they face, and how they perceive their learning progress. Gathering feedback through surveys, reflections, or informal conversations allows teachers to adjust strategies, improve the design of gamified tasks, and respond to students' evolving needs. Moreover, involving students in the design of gamified activities can increase their sense of ownership and engagement. Empowering students to contribute ideas and create challenges can transform them from passive consumers into active co-creators of their learning journeys (Huseinović, 2024).

The integration of technology and gamification into English language learning offers immense opportunities to create dynamic, engaging, and effective educational experiences. When implemented thoughtfully and strategically, these tools can foster motivation, collaboration, personalization, and skill development. However, their success depends on addressing challenges related to pedagogical alignment, teacher training, access, well-being, and continuous improvement. As education continues to evolve in the digital age, embracing innovation with a learner-centered approach will be key to preparing students for the complex, interconnected, and multilingual world they will navigate. Technology and gamification, when used wisely, have the power to transform not only how English is taught but how students learn and thrive. In conclusion, the integration of technology and gamification

into English language learning offers immense opportunities to create dynamic, engaging, and effective educational experiences. When implemented thoughtfully and strategically, these tools can foster motivation, collaboration, personalization, and skill development. However, their success depends on addressing challenges related to pedagogical alignment, teacher training, access, well-being, and continuous improvement. As education continues to evolve in the digital age, embracing innovation with a learner-centered approach will be key to preparing students for the complex, interconnected, and multilingual world they will navigate. Technology and gamification, when used wisely, have the power to transform not only how English is taught but how students learn and thrive.

### **METHODS AND MATERIALS**

This study employed a qualitative-descriptive research design to explore the impact of technology and gamification on English language learning. The choice of methodology was based on the need to gather in-depth insights into student and teacher experiences with digital tools in the classroom. Data collection methods included semi-structured interviews, classroom observations, and document analysis. Participants were selected using purposive sampling to ensure diversity in teaching contexts and technological access. The study focused on primary, secondary, and language institute settings to capture a broad perspective. Ethical guidelines were strictly followed, and participants provided informed consent prior to data collection. Confidentiality was assured, and all data was used exclusively for academic purposes. The qualitative approach allowed the researchers to interpret behaviors, attitudes, and perceptions within their real educational contexts. A thematic analysis was conducted to identify common patterns across the data sources (Julita, 2024).

Participants consisted of 20 English language teachers and 150 students aged between 10 and 18 years old. Teachers had varying degrees of experience with technology and gamification, ranging from beginners to advanced users. This variation was intentional, as it provided a comprehensive view of different levels of integration and effectiveness. Students represented a mix of proficiency levels, from beginners to intermediate learners. Teachers were recruited from both public and private institutions, ensuring representation of different socioeconomic contexts. Interviews with teachers explored their experiences in planning, implementing, and evaluating technology-enhanced and gamified lessons. Students participated in focus groups where they discussed their perceptions, motivations, and challenges in using digital tools for learning English. The diversity of participants enriched the findings and enhanced the study's validity.

Semi-structured interviews were conducted with each participating teacher, lasting between 30 and 45 minutes. The interviews included open-ended questions designed to elicit detailed responses about classroom practices, tool selection, gamification strategies, and observed student

outcomes. Example questions included: "How do you select digital tools for language instruction?" and "What challenges have you faced in using gamification techniques?" Interviews were recorded with permission and later transcribed verbatim for analysis. Additionally, focus groups with students allowed for a broader discussion on engagement, preferences, and perceived learning gains. Students were encouraged to share their honest opinions, ensuring that their voices were central to the research. These interviews and discussions provided rich qualitative data on both teacher and student perspectives (Zolfaghari, Karimian, & Farahmandi, 2025)

Classroom observations were conducted over a period of three months to complement interview data and provide real-time evidence of technology and gamification in practice. A structured observation checklist was used to ensure consistency across classrooms. Observers focused on several key indicators, including student participation, interaction with digital content, use of gamified elements, and teacher facilitation techniques. Observations also documented technical challenges, student reactions, and group dynamics during technology-mediated activities. Field notes were taken during each session, and key moments were later expanded into detailed observation reports. Observers remained non-intrusive to maintain natural classroom behavior. Observations allowed researchers to validate self-reported data from interviews and gain a fuller picture of how technology and gamification shaped English language learning.

In addition to interviews and observations, document analysis was carried out to further triangulate the data. Teachers shared lesson plans, digital resource lists, screenshots of online activities, and examples of student work created using gamified platforms. These materials were examined to identify patterns in tool usage, instructional design, and assessment practices. For instance, lesson plans revealed whether technology use was integrated purposefully or superficially. Student work samples, such as digital portfolios, quizzes, and gamified challenges, were analyzed to assess language development and creativity. Document analysis provided tangible evidence of how gamification principles were embedded into instructional practices. The inclusion of multiple data sources strengthened the credibility of the research findings.

A range of technological tools and gamified platforms were examined during the study. Commonly used tools included Quizlet for vocabulary acquisition, Kahoot! for formative assessment, Duolingo for self-paced practice, and Classcraft for classroom management through gamification. Teachers also utilized platforms like Google Classroom and Edmodo to distribute materials, assign tasks, and facilitate communication. Some incorporated Padlet and Flipgrid for collaborative projects and speaking activities. The use of a variety of tools allowed researchers to observe different types of gamified experiences and learning outcomes. Teachers often combined multiple tools in a single lesson

to address different skills and keep students engaged. The materials observed reflected creative adaptations to different classroom realities and resource availabilities (Kıyançıçek & Uzun, 2022).

Data analysis followed a thematic coding process, using both manual techniques and NVivo software to organize qualitative data. Transcripts from interviews and focus groups were read multiple times to identify emerging themes related to technology use, gamification strategies, engagement levels, learning outcomes, and challenges. Codes were assigned systematically, and similar codes were grouped into broader categories. For instance, “increased motivation,” “real-time feedback,” and “peer collaboration” were clustered under the theme of “positive learning outcomes.” Cross-referencing data from interviews, observations, and document analysis ensured a robust interpretation of findings. Any discrepancies were discussed among researchers until consensus was reached. The analytic approach emphasized patterns that were consistent across different contexts and participant groups.

Validity and reliability were addressed through several strategies. Data triangulation across interviews, observations, and document analysis strengthened the trustworthiness of the findings. Member checking was conducted by sharing preliminary interpretations with a subset of participants for feedback and clarification. Peer debriefing sessions among researchers helped reduce individual bias and refine the coding scheme. Additionally, maintaining an audit trail of field notes, interview guides, and analytic memos allowed for transparency in the research process. These measures ensured that the conclusions drawn were grounded in the actual experiences of teachers and students. Reliability was further enhanced by consistent use of observation protocols and coding procedures across all researchers involved (Kovalenko & Skvortsova, 2022).

Ethical considerations were prioritized throughout the study. Participants were informed of the purpose of the research, their rights to withdraw at any time, and the measures taken to ensure confidentiality. Parental consent was obtained for all student participants under the age of 18. Data were anonymized by assigning codes rather than using real names. All digital data were securely stored in encrypted files accessible only to the research team. Ethical approval was obtained from the university’s institutional review board before data collection began. Researchers adhered to the principles of respect, beneficence, and justice to protect participants’ dignity and well-being. The study was conducted with full awareness of the ethical responsibilities involved in educational research.

In summary, the combination of semi-structured interviews, classroom observations, and document analysis provided a comprehensive understanding of how technology and gamification influence English language learning. The diverse participant sample, rigorous data collection procedures, and systematic analysis techniques contributed to the depth and credibility of the findings.

The selected materials reflected real-world practices across different educational settings, highlighting both the potential and challenges of integrating digital innovation into language education. These methods ensured that the study captured authentic, nuanced insights into the transformative power of technology and gamification in developing English language competencies (Lazim, Ali, & Sidik, 2024).

### ANALYSIS OF RESULTS

The analysis revealed that the integration of technology and gamification significantly enhanced student engagement in English language learning. Teachers observed that students demonstrated increased motivation, participation, and enthusiasm during activities that incorporated gamified digital tools. Platforms such as Kahoot! and Quizlet turned otherwise traditional exercises into dynamic, competitive experiences that stimulated learners' interest. Students appreciated the instant feedback, point systems, and collaborative challenges, which helped sustain their focus and encouraged repeated practice. These findings suggest that gamified learning environments have a positive psychological impact, making language practice more appealing and reducing learning anxiety among students.

Furthermore, the personalization features available in many gamified platforms contributed to differentiated instruction. Students were able to practice skills at their own pace and according to their own learning needs. Applications like Duolingo provided adaptive exercises that adjusted to the learner's performance level, ensuring that tasks remained challenging yet achievable. This personalized approach fostered autonomy and self-regulation, as students took greater responsibility for their own progress. Teachers reported that struggling learners, in particular, benefited from the scaffolded support provided by technology, while more advanced students were challenged with higher-level tasks and self-directed projects.

Collaborative learning was another important outcome observed through the use of technology and gamification. Group activities, multiplayer quizzes, and digital discussion boards promoted communication and teamwork among students. Classcraft, for example, encouraged students to collaborate in order to complete missions, building not only language skills but also social competencies. Teachers noted that even shy or less confident students participated more actively in online collaborative tasks compared to traditional classroom discussions. This indicates that digital gamification tools create safer and more inclusive environments for student interaction and language practice.

Despite the many advantages, several challenges were identified during the integration of technology and gamification. Access to devices and reliable internet connections varied across educational settings, sometimes limiting the full implementation of planned activities. Additionally,

teachers expressed the need for more targeted training in selecting and designing gamified learning experiences that align closely with curricular objectives. Without clear pedagogical planning, there was a risk of focusing too much on the gaming aspect at the expense of language learning goals. These challenges underscore the importance of providing both infrastructural support and ongoing professional development to educators.

**Tabla 1.** *Impact of Gamified Digital Tools on English Language Learning*

Platform	Main Purpose	Observed Impact	Teacher Feedback
<b>Kahoot!</b>	Formative assessment	Increased engagement and motivation	Highly effective for reviews
<b>Quizlet</b>	Vocabulary practice	Improved vocabulary retention	Easy to integrate into lessons
<b>Duolingo</b>	Self-paced language learning	Strengthened autonomy and grammar accuracy	Useful for personalized assignments
<b>Classcraft</b>	Collaborative learning	Enhanced teamwork and communication skills	Motivates students to collaborate
<b>Padlet</b>	Interactive discussions	Promoted idea sharing and creative writing	Encourages participation of shy students

Source: Own elaboration

The data also showed that students' intrinsic motivation grew when gamified activities emphasized learning goals rather than extrinsic rewards. When students saw tangible progress in their language skills through points or badges linked directly to academic achievement, their internal drive to learn strengthened.

Teachers who connected game achievements to specific linguistic competencies (e.g., mastering irregular verbs, expanding vocabulary fields) reported higher persistence among students. It was clear that aligning gamification mechanics with authentic learning outcomes yielded deeper, more sustainable engagement. Moreover, students valued immediate feedback as an essential feature of gamified tools. The capacity to instantly see correct answers, scores, and areas for improvement reinforced their understanding and allowed for continuous self-monitoring. Applications like Kahoot! and Quizlet provided structured opportunities for practice and review, helping students to consolidate new language knowledge more efficiently. Teachers emphasized that the frequent low-stakes testing inherent in these tools reduced test anxiety and normalized the process of making mistakes as part of learning.

However, the effectiveness of gamified learning experiences depended largely on thoughtful instructional design. Teachers who integrated technology with clear learning objectives, scaffolded challenges, and meaningful content reported more significant improvements in student outcomes. Conversely, superficial use of games without strong curricular alignment often led to student boredom

or distraction. These findings highlight the critical role of teachers as instructional designers who must strategically incorporate gamification to truly enhance English language learning.

**Table 2** *Challenges and Recommendations for Digital Tool Integration*

Key Factor	Description	Observed Outcome
<b>Clear learning objectives</b>	Linking game tasks to language competencies	Higher student persistence and effort
<b>Immediate feedback</b>	Instant knowledge of correct/incorrect responses	Faster learning cycles and reduced anxiety
<b>Balanced reward system</b>	Emphasis on learning progress over external prizes	Increased intrinsic motivation
<b>Scaffolded challenges</b>	Gradual increase in task difficulty	Maintained engagement across all levels

The study also revealed important differences in outcomes between beginner and intermediate English learners. Beginners responded most strongly to repetitive, visual, and interactive gamified tasks that reinforced basic vocabulary and sentence structures. Tools like Duolingo and Quizlet were particularly effective in this group, providing the repetition necessary for language acquisition in a motivating format. In contrast, intermediate learners benefited more from collaborative, creative tasks that required higher-order thinking, such as debates, projects, and storytelling activities using digital tools (Li, Fryer, & Chu, 2025)

Teachers observed that the social elements of gamified learning—team competitions, collaborative quests, and shared digital products—contributed significantly to student language development. Speaking and writing skills improved when students had opportunities to use English authentically in meaningful, goal-oriented tasks. Activities that blended competition with creativity, such as group storytelling using Padlet or role-play quests in Classcraft, enhanced student confidence and communicative competence. These findings suggest that combining gamification with authentic language use maximizes learning outcomes.

Furthermore, both teachers and students emphasized that gamification had a positive effect on classroom dynamics and the overall learning atmosphere. Classrooms where gamified strategies were regularly employed reported higher levels of trust, collaboration, and mutual support among students. Teachers noted a visible shift from teacher-centered instruction to learner-centered engagement, where students took initiative, motivated each other, and showed greater resilience in

facing challenges. Thus, gamification not only supported linguistic objectives but also strengthened socio-emotional aspects of learning (Liu, Fathi, & Rahimi, 2024)

*Table 3 Comparative Outcomes by Learner Proficiency Level*

Learner Group	Most Effective Strategies	Observed Language Gains
<b>Beginners</b>	Repetitive practice, immediate feedback	Vocabulary acquisition, basic grammar
<b>Intermediate learners</b>	Collaborative projects, creative challenges	Fluency, complex sentence production
<b>All learners</b>	Scaffolded gamified tasks, team competitions	Increased motivation and participation
<b>Learner Group</b>	<b>Most Effective Strategies</b>	<b>Observed Language Gains</b>

Source: Own elaboration

Furthermore, student feedback reinforced the positive effects of digital tool integration. Many expressed that learning with technology was more enjoyable and allowed them to take ownership of their educational experience. Several students noted that interactive tasks helped them feel more confident in class, as they could revisit materials at their own pace and seek clarification through instant feedback (Simelane, 2023). This sense of autonomy was especially appreciated in blended or flipped learning models, where students had greater control over how and when they engaged with content.

In addition, students valued the collaborative features of digital tools, such as shared documents, discussion boards, and online group projects. These platforms promoted communication and teamwork, enabling students to learn from each other and contribute in diverse ways. Collaboration also extended beyond the classroom, with students engaging in joint projects with peers from other schools or countries through digital exchange programs. This broadened their perspective and encouraged global-mindedness and digital citizenship (Liu, 2024)

Ultimately, the results suggest that the thoughtful integration of digital tools supports not only academic learning but also the development of 21st-century competencies. Skills such as collaboration, creativity, communication, and critical thinking were consistently strengthened when students used technology to explore, discuss, and create. These competencies are essential for success in both educational and professional settings. Therefore, incorporating digital tools with clear pedagogical intent can lead to a more holistic and future-ready learning experience.

## DISCUSSION OF RESULTS

The findings of this study clearly demonstrate that technology and gamification can significantly enhance student engagement in English language learning when applied thoughtfully. Digital tools such as Kahoot! Duolingo, and Quizlet created highly motivating environments where students participated actively and showed visible enthusiasm for tasks. Gamification elements like points, rewards, and badges added excitement and competition, which fueled greater effort and persistence among learners. These results align with previous research emphasizing the motivational benefits of integrating technology with pedagogical strategies. Thus, digital gamified learning offers a viable pathway to boost intrinsic motivation and make language learning more dynamic and enjoyable.

Another major insight from the study is the critical role of personalization in enhancing learning outcomes. Students who were able to practice at their own pace using adaptive platforms achieved greater mastery of English skills. Tools that adjusted difficulty levels based on student performance helped maintain optimal challenges, preventing both boredom and frustration. Personalization supported diverse learners by accommodating their individual needs, interests, and proficiency levels. Teachers who provided flexible, gamified pathways noticed improvements in student autonomy, responsibility, and satisfaction. Therefore, effective gamified instruction must prioritize adaptive and personalized learning experiences to cater to all students.

The results also confirm the positive impact of technology and gamification on collaboration and social interaction in the classroom. Multiplayer quizzes, team-based challenges, and collaborative projects fostered peer relationships and authentic communication in English. Students who were typically reluctant to participate in traditional settings became more active when tasks were framed as cooperative missions or competitions. This shift toward more collaborative dynamics reflects the importance of social learning theories in the design of gamified activities. Thus, gamification not only develops language skills but also promotes social competencies crucial for 21st-century success (Liu, 2024).

Nevertheless, the integration of technology and gamification is not without challenges, as indicated by both teachers and students. Access to reliable devices and internet connectivity remains uneven, creating inequities in participation and achievement. Some students, particularly in public schools or rural areas, faced difficulties completing digital assignments. This technological divide highlights the urgent need for policy interventions and investment in digital infrastructure. Ensuring equitable access is fundamental if the benefits of gamified and technology-enhanced learning are to be truly inclusive and widespread (Malintha & Gunawardhana, 2024)

Another notable challenge is the need for professional development in gamified instructional design. Although many teachers used digital tools effectively, others struggled to align gamified activities with specific language learning objectives. When gamification was poorly implemented, it sometimes distracted from the instructional purpose or reduced tasks to superficial competitions. Effective integration requires thoughtful planning, where game mechanics are carefully matched to linguistic outcomes. Therefore, systematic teacher training is crucial to ensure that gamification strengthens, rather than undermines, educational quality and depth.

The issue of digital fatigue also emerged as a concern among students. Extended exposure to screens, frequent participation in digital quizzes, and constant competition sometimes led to disengagement or anxiety. While students appreciated the fun aspects of gamification, they also needed breaks, variety, and opportunities for reflection. Teachers who balanced digital activities with offline tasks, discussions, and creative projects achieved better results. This suggests that technology should be used judiciously, complementing but not dominating the learning experience. A balanced, multimodal approach enhances both academic outcomes and student wellbeing.

Moreover, the study highlights the importance of intrinsic motivation in the success of gamified learning. Students were more committed when they perceived the rewards as linked to meaningful academic progress rather than external prizes. Teachers who connected game achievements to real language milestones—such as mastering vocabulary lists or improving pronunciation—saw greater persistence and deeper engagement. This reinforces the idea that gamification must be anchored in authentic learning goals rather than purely in entertainment or competition. Maintaining academic rigor within gamified environments is essential.

The findings also emphasize the role of student agency in gamified technology use. Students who had opportunities to choose tasks, set goals, and design projects exhibited greater ownership of their learning. Empowering students to have a say in their learning journey increased their motivation and confidence. Teachers who incorporated student feedback into the design of gamified activities achieved higher levels of satisfaction and success. Hence, gamification strategies should integrate elements of student choice, voice, and self-direction to maximize effectiveness and foster a learner-centered environment (Salimei & Zangeneh, 2022)

Institutional support emerged as another important factor for the successful integration of technology and gamification. Schools that provided technological resources, professional development opportunities, and administrative encouragement witnessed greater innovation and better student outcomes. Conversely, lack of support, rigid curricular structures, and resource limitations constrained teachers' ability to experiment and improve. School leadership must recognize

the transformative potential of digital gamification and actively create conditions that support its effective implementation.

Technology and gamification have immense potential to transform English language learning into a more dynamic, motivating, and personalized experience. However, their success depends on thoughtful instructional design, equitable access, professional development, and attention to student wellbeing. When used strategically, digital tools and gamified environments can promote not only language acquisition but also critical thinking, collaboration, autonomy, and global competencies. Future initiatives must aim to leverage these technologies while addressing their challenges, ensuring that innovation truly serves the goal of inclusive, high-quality education.

#### Impact of Gamification on Motivation

Gamification significantly increased students' motivation to learn English, as it made learning tasks more enjoyable and goal-oriented. The immediate rewards, progress tracking, and sense of achievement associated with gamified tasks kept students engaged and eager to participate. Teachers observed that even students who were previously passive or unmotivated showed renewed interest and perseverance during gamified lessons. This positive emotional response is crucial for sustaining effort over the long term in language learning, where continuous practice is essential for success (Santosa, Harismayanti, & Putra, 2022)

However, the study also revealed that the quality of motivation depended largely on how gamification was applied. When students perceived game elements as meaningful to their personal learning growth, intrinsic motivation increased. Conversely, when game mechanics focused solely on winning points or badges, motivation became more extrinsic and temporary. This highlights the importance of designing gamified experiences that prioritize authentic learning outcomes, skill development, and personal achievement rather than external competition alone.

#### Personalization and Adaptive Learning

Personalization emerged as a key strength of technology-enhanced gamified learning environments. Adaptive platforms like Duolingo enabled students to progress according to their individual needs and pace, creating a more inclusive and supportive learning experience. Teachers who integrated personalized tasks noted that students demonstrated greater autonomy, persistence, and metacognitive awareness about their own learning processes. Personalization also allowed teachers to differentiate instruction more effectively, addressing diverse levels of proficiency within a single classroom.

Nevertheless, achieving effective personalization requires careful planning and monitoring. Teachers must balance individualized pathways with opportunities for collaborative and collective learning to maintain a sense of community. They must also ensure that personalized tasks remain aligned with broader curriculum goals and standards. When done correctly, personalization through technology empowers students to take charge of their learning while still benefiting from the structure, guidance, and social dimensions of formal education.

### **Challenges of Infrastructure and Access**

While technology opened new possibilities for English language learning, disparities in access posed a significant challenge. Students without reliable devices or internet connections were at a disadvantage, risking exclusion from full participation in gamified activities. This digital divide affected students' motivation, performance, and sense of belonging in technology-driven classrooms. Teachers often had to design alternative, offline tasks to ensure inclusivity, but this limited the full potential of digital gamification strategies.

Addressing these disparities requires systemic action from educational authorities and policymakers. Investment in infrastructure, distribution of devices, and provision of affordable internet access must be prioritized to ensure equitable educational opportunities. Schools must also develop contingency plans to support students with limited access, offering hybrid models that blend online and offline learning when necessary. Without addressing these infrastructure gaps, the promises of technology and gamification will remain unrealized for many learners.

### **Teacher Preparation and Professional Development**

The study strongly emphasizes that effective technology and gamification integration depends heavily on teacher preparation. Teachers who had prior training in instructional design, gamification principles, and technology use achieved far better outcomes with their students. Professional development workshops, peer mentoring, and access to digital resources helped build teachers' confidence and creativity in using gamified tools for language instruction.

However, many teachers expressed the need for more sustained, practical, and context-specific training. One-time workshops were often insufficient for mastering the complexities of gamified teaching. Continuous professional development programs that focus on both pedagogical theory and hands-on practice are essential. By investing in teacher capacity-building, educational institutions can ensure that the integration of technology and gamification leads to meaningful improvements in language learning outcomes (Sikora and Various, 2024)

### **Wellbeing and Balance in Digital Learning**

Finally, the study highlighted the importance of maintaining student wellbeing in digitally gamified environments. Although students enjoyed the competitiveness and excitement of gamified tasks, prolonged screen time and intense competition sometimes led to fatigue, stress, and reduced engagement. Teachers who incorporated mindfulness practices, screen breaks, and varied modalities (such as physical movement or artistic tasks) reported better emotional and academic results among their students.

Finding the right balance between digital and traditional activities is essential for sustainable learning. Technology should be leveraged to enhance—not replace—the human aspects of education, such as empathy, collaboration, and critical thinking. Schools must cultivate digital wellness policies that encourage healthy tech use habits and support students' emotional resilience. In doing so, gamification and technology can serve not only academic goals but also the holistic development of learners (Thurairasu, 2022).

### CONCLUSIONS

The results of this study confirm that technology and gamification, when used strategically, have the potential to transform English language learning into a more engaging, dynamic, and student-centered process. Digital tools foster greater interaction, motivation, and autonomy among learners, while gamified elements add excitement and purpose to learning tasks. When carefully aligned with pedagogical goals, these innovations contribute to more meaningful and lasting educational experiences. Therefore, the thoughtful integration of technology and gamification should be considered a central strategy in modern language instruction.

One of the main conclusions is that motivation plays a crucial role in the success of gamified learning environments. Students who perceive learning activities as fun, challenging, and rewarding are more likely to invest sustained effort in language practice. Gamification, particularly when linked to authentic skill development rather than extrinsic rewards, enhances intrinsic motivation. Teachers must therefore design gamified activities that prioritize mastery, progress, and personal growth, ensuring that motivation is grounded in meaningful educational outcomes.

Another important conclusion is the value of personalization in technology-enhanced language learning. Adaptive tools that respond to individual student needs help maintain an optimal level of difficulty, promoting engagement and preventing frustration. Personalization fosters autonomy, encourages self-paced learning, and supports students with diverse backgrounds and abilities. Effective gamification must leverage these adaptive capabilities to provide flexible, differentiated pathways toward English proficiency, empowering students to take ownership of their learning journeys.

Collaboration emerged as a vital element enhanced by digital gamification strategies. Cooperative games, team-based challenges, and shared digital projects promoted communication, teamwork, and authentic language use. These social interactions not only reinforced linguistic skills but also strengthened peer relationships and classroom community. Thus, gamified learning environments should balance individual achievements with collaborative opportunities, reflecting the communicative nature of real-world language use (Vathanalaoha, 2022).

Despite the advantages, the study also underscores significant challenges that must be addressed to fully realize the potential of technology and gamification. Unequal access to devices and internet connectivity remains a major obstacle, particularly for marginalized and rural communities. Without equitable digital infrastructure, many students risk exclusion from the benefits of innovative educational approaches. Therefore, systemic efforts are needed to ensure that all learners have the technological means to participate fully in gamified and technology-enhanced learning environments.

Teacher preparation was another critical factor influencing the success of technology and gamification integration. Educators with strong digital competencies and pedagogical understanding of gamification principles achieved better results in student engagement and learning outcomes. Continuous, hands-on professional development is essential to equip teachers with the skills and confidence needed to design, implement, and evaluate gamified activities effectively. Investing in teacher training is, therefore, fundamental to maximizing the transformative potential of educational technology.

The study also highlights the importance of balancing digital activities with considerations for student wellbeing. Although gamified learning can increase excitement and participation, excessive screen time and competition may lead to fatigue, anxiety, or disengagement. Teachers must plan balanced lessons that include offline activities, reflection, physical movement, and social-emotional learning practices. A holistic approach ensures that technology enhances learning without compromising the physical and emotional health of students.

Intrinsic motivation emerged as a stronger predictor of sustained engagement than extrinsic rewards in gamified environments. Students who found joy in improving their English skills, mastering new challenges, and reaching personal goals demonstrated more consistent effort over time. Therefore, gamification strategies must be carefully crafted to support the internalization of learning goals, helping students connect their successes to personal growth rather than external validation. This fosters lifelong learning habits and deeper educational outcomes.

Student agency and voice are also essential components of effective gamified learning. When students are allowed to choose tasks, set personal goals, and co-design activities, they demonstrate

greater ownership and responsibility for their learning. Empowering students through gamification not only increases motivation but also cultivates critical thinking, decision-making, and self-regulation skills. Future instructional models should prioritize learner autonomy, making students active participants in their educational journeys.

Institutional leadership and support play a significant role in the success of technology and gamification initiatives. Schools that invest in digital infrastructure, encourage innovation, and provide professional growth opportunities create environments where teachers and students can thrive. Conversely, lack of support and rigid policies hinder progress and limit the benefits of technology. Educational leaders must actively foster a culture of experimentation, collaboration, and continuous improvement to sustain meaningful integration of gamified learning.

The findings also suggest that digital tools and gamification promote the development of 21st-century competencies beyond language acquisition. Skills such as collaboration, creativity, critical thinking, and communication were consistently strengthened through gamified activities. These competencies are vital for success in an interconnected, digital world. By embracing gamification strategically, English language education can evolve to prepare students not only linguistically but also professionally and socially for future challenges.

In conclusion, technology and gamification hold great promise for reshaping English language education, but their success requires thoughtful implementation, equitable access, teacher readiness, and attention to student wellbeing. As education continues to evolve, the strategic integration of digital tools must be guided by clear pedagogical principles and a commitment to inclusivity. If harnessed wisely, technology and gamification can transform classrooms into spaces of active, joyful, and lifelong learning for all students.

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**CONFLICTO DE INTERÉS:**

*Los autores declaran que no existen conflicto de interés posibles*

**FINANCIAMIENTO**

*No existió asistencia de financiamiento de parte de pares externos al presente artículo.*

**NOTA:**

*El artículo no es producto de una publicación anterior.*